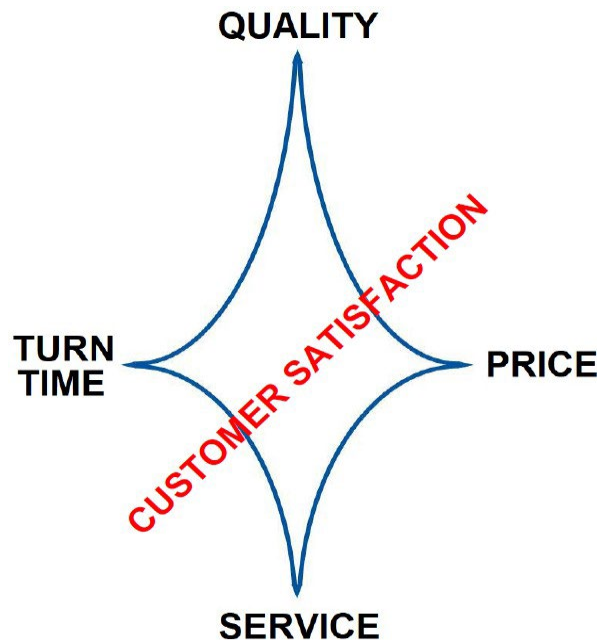


**Perform Air International Inc.**  
**Quality System Manual**  
**Policy QSM.02: Quality Policy**

Revision	Revision Date	Revision Change
N/I	02/08/10	Initial Release/Re-release
1	08/02/10	Revision to Policy
2	02/13/12	Revision to Policy, Removal of Revision Table on Page 2
3	03/31/15	Revision to policy for grammar.
4	03/31/17	Removal of ANAC/RBHA reference
5	12/27/24	Revision to include UK-CAA

All Employees at Perform Air International Inc. are committed to Customer Satisfaction. This is achieved by providing excellent customer service, at the best possible price, and turn times, without compromising quality.



**Mission Statement**

Perform Air International Inc.'s Management is committed to compliance with all *as revised* Federal Aviation Regulations, European Aviation Safety Agency (EASA), *Civil Aviation Authority of the United Kingdom (UK-CAA)*, and Civil Aviation Administration of China (CAAC) requirements, and all Human Resource, safety and environmental regulations and requirements. We will, in every case, work cooperatively with any individual who represents a regulatory agency or other authorities and adhere to the regulatory standards.

Perform Air International Inc.'s Management is committed to compliance with the *as revised* International Standards Organization's requirements (ISO 9001 and ISO 14001), the Aviation Standard (AS 9100), Coordinating Agency for Supplier Evaluation (C.A.S.E.), and other industry related organizations. All personnel will work cooperatively with any individuals representing these organizations.

Perform Air International Inc.'s Management is committed to our employees. We ensure all personnel are properly trained and competent to perform the duties and responsibilities that are

**Perform Air International Inc.**  
**Quality System Manual**  
**Policy QSM.02: Quality Policy**

required of them in the position they hold, as well as provide a safe, healthy work environment for all personnel.

Perform Air International Inc. is committed to our customers. Perform Air International Inc. provides the highest quality product to our customers, through participation of all employees in our quality system. Customer requirements are determined and met with the aim of enhancing customer satisfaction. Customer satisfaction is reviewed via input from our customers on a quarterly basis, and is available for review by all interested parties.

Perform Air International Inc. is committed to the continuous improvement, and the effectiveness of the quality system. Quality objectives of the company are established annually by department, and are reviewed quarterly to determine achievement and continuous improvement. Statistical data is collected and reviewed weekly to ensure the system is efficient and the processes for continuous improvement are utilized and effective.

The meeting of employee needs, customer requirements, organization standards, and the regulatory requirements of the agencies, which regulate the aviation industry, are the highest priorities of Perform Air International Inc.'s management. We call this the Diamond Excellence Standard. The Diamond Excellence Award is awarded to those individuals or partner companies who consistently achieve the highest level of excellence related to the Perform Air International Inc. quality standard.