

**Perform Air International Inc.**  
**Quality System Manual**  
**Policy QSM.12: Limited Warranty Policy**

Revision	Revision Date	Revision Change
N/I	02/08/10	Initial Release/Re-release
1	08/02/10	Revision to Customer Responsibility
2	09/16/11	Revision to policy and header for grammar and consistency.
3	10/31/13	Revision to policy for clarification of customer responsibility.
4	12/05/22	Addition of Fabricated/OPP parts

**Limited Warranty Policy**

Perform Air International Inc. warrants that every unit repaired or overhauled will be free from defects in workmanship introduced by Perform Air International Inc. when serviced. Perform Air International Inc. workmanship shall not be deemed defective if such workmanship was in compliance with applicable manufacturer or customer specifications, operating and maintenance instructions or procedures as set forth in the technical data or applicable governmental regulations for such service in effect at the time of such service.

**Warranty Period**

Perform Air International Inc. will repair or replace at no charge to the customer any unit serviced that is found to be defective under the Limited Warranty Policy within the time period specified below.

**Repaired Units:**

Six (6) months from date of delivery. Warranty extends only to the work performed as noted on our teardown report and as authorized by the customer.

**Overhauled Units:**

Twelve (12) months from the date of delivery. Warranty extends only to the work performed as noted on our teardown report and as authorized by the customer.

***Fabricated Parts/OPP Parts:***

*Twelve (12) months from the date of delivery. Warranty extends only to the fabricated part as it relates to workmanship or fabrication technique as these type parts are reverse engineered from OEM parts.*

**Warranty Period Exception:**

Perform Air International Inc. may offer warranty periods in exception to the standard warranty at their discretion.

**Perform Air International Inc.**  
**Quality System Manual**  
**Policy QSM.12: Limited Warranty Policy**

**Bench Test/Re-certification:** No warranty shall apply.

**Exchange Units:** Repaired or overhauled warranty time applies.

**Exclusions to Warranty Coverage:**

Warranties that are not claimed in accordance to the procedures contained in this document are excluded.

Warranties requested for units that have been subjected to misuse, neglect or contamination, damaged by accident, rendered defective by improper storage, installation, removal, operation or maintenance, have had their warranty seals removed, or by performance of repairs or alterations at a place other than Perform Air International Inc., unless such work was performed with the express written consent of Perform Air International Inc., are excluded.

All seals and safety wire to remain intact and unbroken.

**Customer Responsibility**

It may be required by the customer when returning a product for warranty consideration to:

1. Advise date of installation.
2. Advise date of failure and hours of operation.
3. Aircraft Tail Number (if component was installed on an aircraft).
4. Advise nature of failure.
5. Return unit before the applicable warranty expires.
6. Return unit with warranty seals intact and with no signs of abuse or improper installation.
7. Ship in accordance with Perform Air International Inc. instructions.

Cost of removal, reinstallation and transportation is excluded. Perform Air International Inc. will not be responsible for incoming freight charges, unless otherwise agreed upon by both parties.

All returns must be shipped to Perform Air International Inc. packed in the original or comparable packaging.

**Disclaimer**

Perform Air International Inc. liability under the limited service warranty is limited to the net price paid to Perform Air International Inc. by the customer for such product or service proved defective. Perform Air International Inc., reserves the right to repair or replace said unit, upon return to Perform Air International Inc., in accordance with the terms and requirements of the

**Perform Air International Inc.**  
**Quality System Manual**  
**Policy QSM.12: Limited Warranty Policy**

foregoing policy. Except as expressly stated above, Perform Air International Inc. specifically disclaims all other express or implied warranties, including without limitation, the implied warranties of merchantability and fitness for a particular purpose. In no event will Perform Air International Inc. be liable for any incidental, consequential, or special damages under any contract, tort, strict liability or other theory.